

## **Booking Terms and Conditions for Private Rentals at WorldQuest Resort - Directly from the Owners**

---

Your contract is with **WorldQuest Resort Owners Consortium**  
a group of private owners at the resort

1. **Making a booking:** When you make a booking you undertake that you have the authority to accept these booking conditions on behalf of everyone travelling with you. A contract will exist as soon as a deposit has been received. This contract is made on the basis of these conditions, which are governed by English Law and the jurisdiction of the English Courts.
2. **Confirmation:** We will issue your reservation confirmation by email within 7 working days after a payment has been received. This confirmation email will provide an internet link to our "Electronic Guest Book", a document which provides all the necessary details that you will need prior to Check-in and during your stay. Please note if this email confirmation has not been received within 7 working days it is your responsibility to inform us so it can be resent.
3. **Price:** We reserve the right to change the price of your arrangements from those shown on our website at any time before a booking is made. When you make a booking, you must pay the total cost of the booking. Please note rates are per property & not per person.
4. **Check In/Out and further information:** Our self-check-in time is from 4:00pm on the day of arrival, with a check-out time of 10:00am. These times allow housekeeping to clean the apartment ready for our next guest. Please note that checking out later than 10am, without prior arrangement, may result in you being charged for an extra night. Access is provided by a Smart keypad lock on the door. The code to the lock is provided in an arrivals email around 3 days before arrival. The door lock code is unique and only allows access from 4:00pm on the day of arrival.
5. **Minimum Age:** The primary guest on the booking must be at least 21 years of age at the time of check-in.
6. **Telephone and Internet:** Each condominium has a private telephone. Local calls are FREE of charge. Long distance calls are barred; however they can be made using a calling card, via a toll free number. These cards can be purchased in local stores. Dedicated Wi-Fi access is provided free of charge to guests.
7. **Maintenance:** An authorized employee or repairman may enter the unit during customary business hours for any purpose connected with the repair, improvement, care, and management of the premises. The guest's permission will be sought prior to entry.
8. **Resort Amenities:** Guests booking directly through the owners do so making significant savings as opposed to booking through the resorts on-site management company. Owner's guests are not able to use the resorts Disney shuttle free of charge, but may do at a small cost, which can be arranged with the resort concierge. Owners guests are not charged any additional "resort fee" as is the practise of the on-site management company. The owners only offer their guests units without the use of the on-site amenities, but at rates far less than booking directly with the resort.
9. **If you change you're booking:** If, after our confirmation has been issued, you wish to change your travel arrangements in any way, we will do our best to make these changes but it may not always be possible. Any request for a change must be made by the person who originated the

## **Booking Terms and Conditions for Private Rentals at WorldQuest Resort - Directly from the Owners**

---

booking. There will be an administration charge of \$50 plus any additional costs which we may be incurred in making the change.

10. **If you cancel you're booking:** You may cancel your booking at any time. The person who made the booking must write to confirm the cancellation and since we incur costs from the moment of booking, you will have to pay the cancellation fees shown below. If you have arranged travel insurance, the charges may be recoverable from the insurance company.

| <b>Period before departure date</b> | <b>Amount of cancellation charge</b> |
|-------------------------------------|--------------------------------------|
| More than 60 days                   | \$100 administration charge          |
| 30-60 days                          | 50%                                  |
| 30 days or less                     | 100%                                 |

11. **If we change you're booking:** We make plans many months ahead of your booking and although unlikely, it is possible we may have to make changes occasionally and we reserve the right to do so. Most of these will be minor and we will advise you as soon as possible.
12. **Complaints:** If you have a problem during your vacation please inform our local Management Company and contact us immediately if things are not put right. We do not accept any liability for injury, damage or loss caused by any reason or for any claim made as a result of this booking and/or your subsequent vacation. This waiver applies to all guests included on the booking and to any person visiting the property as your guest.
13. **Website Content:** Stated distances and time estimates to parks may differ slightly from those quoted depending on varying factors. The website [www.wqrrentals.co.uk](http://www.wqrrentals.co.uk) represents individual privately owned WorldQuest Resort condominiums and is not sponsored, approved or affiliated with Remington, Ashford or WorldQuest Resort.